

# TALENT & TRAINING CONFERENCE

HEADLINE SPONSOR:



#trainingandtalentoct23

Tuesday 3rd October 2023 ~ One Moorgate Place, London EC2R 6EA

Propel<sup>info</sup>

Tickets are £295+VAT for operators, £395+VAT for suppliers ~ Email: [kai.kirkman@propelinfo.com](mailto:kai.kirkman@propelinfo.com) to book places

## 9.30am – 10.00am: Registration

**10.00am – 10.30am:** KAM managing director **Katy Moses** shares exclusive research on the key trends impacting the sector's ability to recruit and retain staff.

**10.30am – 11.00am:** **Jordan Moore, head of talent at Gail's**, on recruitment campaign based around enjoying working in hospitality while having a work-life balance, called "The Early Bird Never Works Late".

**11.00am – 11.30am:** **Leanne Gunson, head of learning and development at Pizza Pilgrims**, on the company's academy, how it is helping it recruit and train new staff, and inspire its existing employees using outside influences.

**11.30am – 12.00pm:** **James Hacon** to interview **Indian-born British chef, restaurateur, and cookbook author Asma Khan of Darjeeling Express**. Khan talks about the journey to opening her first restaurant, operating an all-female brigade of talented amateur chefs, paying everyone equally and what hospitality means to her.

## 12.00pm – 1.00pm: Lunch

**1.00pm – 1.30pm:** **Late Night Lovers: How the late-night sector is evolving to attract talent.** A panel of the best late-night operators discuss the opportunities and challenges – **Adam Dilks, group people director at Nightcap**, **Beth Anderson, people director at Revolution Bars Group**, **Chantal Wilson, people director at NQ64**, and **Jon Cotterill, director at the Columbo Group**.

**1.30pm – 2.00pm:** **Evolution of people experience through data panel** with **Phillip Eeles, co-founder of Honest Burgers**, **Emma Reynolds, co-founder of Tonkotsu**, **Sunaina Sethi, co-founder and people director at JKS**, **Will Fraser, ex-Saracens/England Rugby player** (who will talk about his work in creating cultures through data), and **Matt Grimshaw, founder of people experience platform Youda** will explore why people data is a barrier to industry growth.

**2.00pm – 2.30pm:** **Sixty Eight People's Abi Dunn** interviews **Nina Panayiodou**, and **Andrew O'Callaghan, operations director and people director from Dishoom**, about the culture that everyone is talking about.

## 2.30pm – 3.00pm: Coffee Break

**3.00pm – 3.15pm:** **Helen Melvin, people director at Heartwood Collection**, discusses the challenges of recruiting and retaining high-class chefs.

**3.15pm – 3.30pm:** **Hannah Plumb, talent and culture director at The Alchemist**, talks about the opportunities and challenges of building a people culture in a different country.

**3.30pm – 3.45pm:** **Jo Cole, people director at Turtle Bay**, and **Olajide Alabi, equality, inclusion and wellbeing partner at Turtle Bay**, discuss the impact of the group's Four Days at The Bay initiative, and the investment the business has made in its equality, inclusion and wellness programme.

**3.45pm – 4.15pm:** **Kenny Blair, managing director of Scottish independent restaurant and bar operator Buzzworks Holdings**, on creating recruitment initiatives, including a cash referral scheme to attract new talent, its use of TikTok to find new employees, and how they are helping the business find and retain staff.

**4.15pm – 4.45pm:** **Steve Rockey, group people director at The Pig**, talks about the group's Chef Academy and how it is a little out of the norm, with bee-keeping, foraging, gardening, pickling and animal husbandry, part of its initiatives to recruit and retain staff.

**4.45pm – 5.30pm:** **Dame Karen Jones, chair of Hawksmoor and Mowgli**, talks to **James McLuckie, group chief learning officer at Mapal**, about what the sector does right when it comes to finding and nurturing talent, and also what it could do better.

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Terms and conditions: Places are secured on receipt of payment only, are non-refundable but are transferable to a colleague if you are unable to attend.